



UNION OF WOMEN ASSOCIATIONS OF HERAKLION PREFECTURE
"GUEST HOUSE FOR WOMEN AND CHILDREN" "HOUSE OF ANGELS"
- S.O.S. LINE 801-11-16000

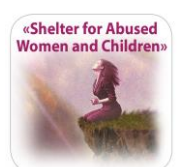


UNION OF WOMEN ASSOCIATIONS OF HERAKLION PREFECTURE

Organisation Profile 2022



Tel: (0030) 2810-24 21 21, www.kakopoiisi.gr, e-mail: info@kakopoiisi.gr
\\Meramvellou 56, Heraklion, G.R.-71202





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The **UNION OF WOMEN ASSOCIATIONS OF HERAKLION PREFECTURE (UWAH)**, is an NGO, established in 2001, that belongs to the Voluntary Non-Governmental Organizations, operating at Heraklion Municipality, Crete, Greece. UWAH is active at the promotion and protection of women's and children rights; while it also engages with raising awareness and advocating for human rights. In this context, its main mission is to promote, implement and supervise the application of the Istanbul Convention (Council of Europe Convention on preventing and combating violence against women and domestic violence, 2011), at local, national and European level.

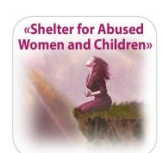
The major activity of the organisation is to provide support services to victims of domestic and intimate partner violence. It has been recently certified for its counselling services under the ISO 9001:2008 protocol. It operates the 24/7 emergency help line, the Shelter for women victims of domestic violence, the Counselling Centre, and the Homeless Unit to provide an array of social services for people victims of economic crisis.

Therefore, UWAH is active in the following fields:

- Protection of women rights and the promotion of gender equality to Heraklion municipality and Crete region of any ethnicity. Special focus is on migrant women, under a constant communication with the formal migrant communities (Albanian, Russian, catholic, Muslim, and any other ethnicity);
- Operation of Counselling Centre for women aiming at the scientific provision of services (psychological support, legal advice, return of abused women to the labour market etc). Provision of counselling and social services to women in danger and children. Focus is given to the support of migrant women who live permanently in Crete;
- Provision of shelter assistance and psycho-social support services abused women and children;
- SOS helpline operation for reporting domestic violence incidents and support (every day operation);
- Actions of dissemination, awareness raising and education for the abused women either at private level or social level (work etc.);



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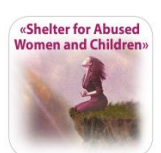
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- Mentoring to women on re-entering the labour market (women victims of domestic violence)- Promotion of women entrepreneurship;
- Supporting women self-help groups in Heraklion;
- Protection of abandoned children of age 0-6;
- Promotion of Foster Families within society; awareness raising of public, training of executives;
- Provide actions of added value to the immigrant women of the region. Mobilization and awareness raising on the topic of female migrants victims of domestic violence. The Association will mobilize local stakeholders and social service departments in order to focus also to domestic violence of immigrant women;
- Provision of services to homeless persons and persons that face poverty problems.

UWAH is working **in close collaboration** with like-minded organisations in Greece and Europe (Cyprus, Italy, Lithuania, Italy, Iceland, Estonia, UK, Iceland) and participates in national and international networks for the protections and promotion of Human Rights, namely **EUROCHILD, Women Against Violence Europe (WAVE Network)**, and **Work With Perpetrators European Network (WWP EN)**. Moreover, UWAH is cooperating closely with local institutions (Authorities, Police, Universities), as well as governmental institutions. UWAH is a member of the **Regional Council for Gender Equality** in the Region of Crete and is a dialogue partner of the **General Secretariat for Gender Equality**.



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DEPARTMENTS

1. THE SHELTER FOR ABUSED WOMEN & CHILDREN

The Shelter for Abused Women and Children was created to offer hospitality and protection to women and their children that have suffered any kind of violence (physical, psychological, sexual or economical) by their father, husband, partner, brother or friend. It gives women the chance to find a safe place to live for as long as it takes to protect her and her children in times of crisis. Women can also get informed on their rights, receive support by our expert's personnel and finally make own decisions about their life.

2. HELP LINE - AGAINST DOMESTIC VIOLENCE (HELPLINE 801-11-16000)

Active at 24/7 basis – Calls are free of charge

3. THE COUNSELLING CENTRE – “THE WOMEN HOUSE”

The Counselling Centre for Women and Migrant Women, “The Women House”, was developed under the auspices of the EEA Grants “We are All Citizens” programme (2015-2016), and today it operates as a permanent unit of the organisation. The personnel engaged is trained and scientifically supervised by an experienced scientist. The centre is certified for its counselling services under the ISO 9001:2015 protocol and develops procedures compliant with the GDPR regulation. The aims of the counselling centre are:

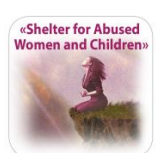
- To provide emergence help and assistance to women-victims of violence and their children with personal interviews, psychological support and provision of legal advisors.
- To inform women on the existence of the Shelter, as well as on the possibility of hospitality during times of crisis, in addition to the various other services that can provide help.
- To raise awareness about women's rights and gender-based violence.

4. CHILDREN'S SHELTER – “THE HOUSE OF ANGELS” (UNDER CONSTRUCTION) (2011-today)

The shelter (multidimensional centre for social services provision to abused children) will be established with the purpose to offer short-term hospitality and support services to “unwanted” or abandoned children aged 0-6 years old.



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CO-FUNDED PROJECTS

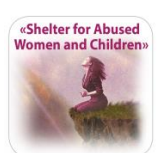
Since 2008, UWAH is implementing, co-funded national and transnational projects, on the thematic of gender equality combating of Gender Based Violence of any form, and of protection of vulnerable groups. In this context UWAH has participated or coordinated several projects in the last 5-years period under the following EU/National co-funding programmes:

Rights, Equality & Citizenship Programme (EC)

Title	Reference Number	Duration	Description	Role of UWAH
<i>MARISSA - Multi-Agency approach to support victims of Intimate partner violence with Substance Abuse Issues</i>	881577	2020-2022	Advancing the capacity of professionals & promoting multi-agency collaboration in the field of Intimate Partner Violence and Substance Abuse through the development and testing of a comprehensive training manual as well as innovative practical intervention tools for social care professionals.	Coordinator
<i>OSSPC - The Other Side of the Story: Perpetrators in Change</i>	881684	2020-2022	Preventing domestic violence and changing violent behavioural patterns by increasing the capacity of Frontline workers to teach perpetrators of domestic violence to adopt non-violent behaviour in interpersonal relationships and understand the impact of domestic violence on them, family and community.	Project Partner
<i>MARVOW - Multi-Agency Responses to Violence Against of Older Women</i>	856739	2019-2021	Improving the knowledge of stakeholders (health care professionals, judiciary, police, social services, etc.) on identifying and responding to elderly women abuse; as well as on developing a multi-agency cooperation model that creates a systematic response for the protection of victims and work with their perpetrators.	Project Partner
<i>CYBERSAFE - Changing Attitudes among teenagers on Cyber Violence against Women and Girls</i>	810264	2018-2021	Identifying and changing the behavioural causes that trigger and permit cyber VAWG. CYBERSAFE will design and develop an educational prevention programme that will include an Online Serious Game and will target behavioural change among teenagers.	Coordinator
<i>WHOSEFVA- Working with Healthcare Organisations to support Elderly Female Victims of Abuse</i>	JUST/2015/RD AP/AG/VICT/9 320	2017-2018	Training material for healthcare professionals and protocols for healthcare settings was produced and disseminated.	Project Partner



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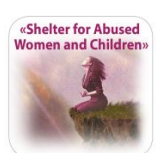
<i>ASAP2.0 - Systemic approach to prevent and contrast domestic violence</i>	101049284	2022-2024	Promoting of procedures and methodologies aimed at increasing the effectiveness of treatment programs for perpetrators through the implementation of a systematic approach based on the experimental methodologies of ASAP2.0 and increasing the safety of victims	Project Partner
<i>MOVE – Engagement of Men on the move and Organizations of civil society against GBV within the European migration context. A multiagency model for frontline services and perpetrators programmes</i>	101049233	2022-2024	Enhancing the skills of frontline professionals to effectively identify male perpetrators of gender-based violence. Support public institutions to prevent and tackle of crime against gender-based violence in the context of migration with an anti-racist and culturally sensitive approach.	Project Partner
<i>RISKFREE – Protection of victims of gender-based violence- response to pandemic challenges</i>	101049100	2022-2024	Risk assessment of gender-based and sexual violence incidents and analysis of the impact of the pandemic	Project Partner
<i>TRUST – Towards Replicable forms of Support and Tools for Women’s Specialist Services in crisis situations</i>	101049329	2022-2024	Development and improvement of tools for the reorganisation of the functioning of women's organisations	Project Partner

Justice Programme (EC)

Title	Reference Number	Duration	Description	Role of UWAH
<i>ENCLAVE - Enhancing the capacity of legal & justice professionals on forensic interview procedures for child victims and witnesses of violence</i>	101005464	2021-2023	Analysing the context, procedures, and training needs of legal and criminal justice professionals and victims’ support services towards the maximization of the application of the Directive 2012/29/EU at the extent of the introduction, update and widespread implementation of the protocol of forensic interview for child abuse.	Coordinator
<i>ARTEMIS - Promoting the right of protection of women through the application of the EC Directive 2011/99/EU</i>	878592	2020-2022	Improving the skills and the knowledge related to EC Directive 2011/99/EU and the European Protection Order of lawyers and the personnel of CSOs and NGOs that	Project Partner



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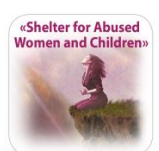
<i>and the European Protection Order</i>			support women in cases of domestic violence, stalking and other forms of abuse.	
<i>RE-TREAT - Reshaping treatment approaches towards victims of sexual violence within criminal proceedings</i>	878566	2020-2022	Enhancing the practical implementation of the Directive 2012/29/EU. Promoting procedural and organisational changes in the criminal proceedings within the justice systems in Spain, Italy and Greece in order to improve their responsiveness to particular needs of victims of sexual crimes.	Project Partner
<i>FAIRCOM - Towards fair and effective compensation scheme to victims of sexual violence</i>	847360	2019-2021	Designing & promoting an efficient & effective model for fair & appropriate compensation to victims of sexual crimes.	Project Partner
<i>CARE4TRAUMA – Improving GBV victims support services and the access to justice through Trauma-info</i>	101056671	2022-2024	Enhancing services for better manage of trauma for victims of gender-based violence and improving access to formal procedures	Project Partner

ERASMUS+

Title	Reference Number	Duration	Description	Role of UWAH
<i>SINCALA II – Supporting informal carers: A whole-family & life-course approach</i>	2020-1-EE01-KA204-078004	2020-2023	Developing and testing innovative practices and methodologies to train informal carers to develop resilience and coping strategies for dealing with the difficulties that come from taking care of elderly relatives.	Project Partner
<i>CYBERVAG MOOC – Building teachers competence about cyber violence against girls</i>	2020-1-SI01-KA201-076051	2020-2022	Developing educational material for educators/school staff/professionals working with young people on online violence against girls.	Project Partner
<i>RE-ABILITY – Adult education to promote relational ability</i>	2020-1-IT02-KA204-079777	2020-2022	Creating and promoting an effective mechanism for the amelioration of socio-relational and emotional abilities of women/mothers victims of domestic violence that receive support and/or housing services by victim support organisations/services.	Project Partner
<i>FASA - Free from Addiction, Safe from</i>	2019-1-EL01-KA202-	2019-2022	Enhancing the work-based skills of Social Care practitioners in the field of victim support, through Capacity	Coordinator



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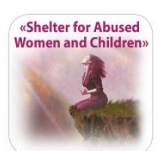


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Abuse	062475		Building on the topic of Treatment of Victims of Intimate Partner Violence (IPV) with Substance Abuse problems.	
<i>UP&UP - Upscaling trainers and educators' competencies on gender-based violence to Upscaling awareness among young people against violence</i>	2019-1-IT01-KA202-007795	2019-2022	Defining a new methodology and a training package available online so as to increase educators/ teachers skills on gender stereotypes and respect for diversity.	Project Partner
<i>TISOVA – Training to Identify and Support Older Victims of Abuse</i>	2017-1-EE01-KA204-034902	2017-2020	Developing a comprehensive interactive educational programme for professionals and volunteers in elderly care, on the topic of violence against elderly, and with a specific focus on women victims.	Project Partner
<i>DIS.CO. - Development of “at a Distance” Counselling Skills for professionals in the field of Counselling Women Victims of Violence or Abuse</i>	2017-1-EL01-KA202-036170	2017-2019	Enhancing the skills and expertise of Counselling Professionals on the topic of Counselling victims of violence at a Distance. <i>This project has been evaluated as Best Practice by ERASMUS +</i>	Coordinator
<i>European Voluntary Service/ European Solidarity Corps</i>	2017-1-EL02-KA105-002914; 2018-1-2018-1-EL02-KA125-003829; 2019-1-EL02-ESC11-004763	2018-2021	UWAH is coordinating funded European voluntary schemes that give the opportunity to young persons from the EU to engage with the activities of our organisation for ten months. The projects aim at promoting volunteering among young people as well as at enhancing the interest of young Europeans in Equality and Women’s Rights issues.	Coordinator
<i>OPEPDV – Online Professional Education for Physiotherapists and other healthcare professionals on Domestic</i>		2021-2024	It focuses on the professional education and training of physiotherapy professionals working with women to be able to identify and aid victims of domestic violence.	Project Partner



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Europe for Citizens

Title	Reference Number	Duration	Description	Role of UWAH
<i>Prisoners: Present Discussion and Contribution to the Future European Union</i>	563809	2015-2017	Prisoners' rights and future perspectives in the context of the EU.	Project Partner

National Projects

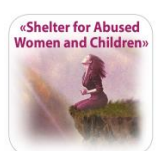
Title	Reference Number	Duration	Description	Role of UWAH
<i>The House of Women</i>	Stavros Niarchos – Matching Grant	2016-2018	Operation of UWAH's Counselling Centre. Covering functional costs as well as costs for awareness raising activities.	Coordinator
<i>Housing & Re-integration programme – "ANOIKO"</i>	Λ2 - Ministry of Employment & Social Solidarity	2015-2019	Housing, counselling, and mentoring services for homeless persons of the region of Heraklion prefecture.	Coordinator

EEA Grants – We are all Citizens

Title	Reference Number	Duration	Description	Role of UWAH
<i>Counselling Centre: "The House of Women"</i>	D2.4/mm-1264-579654	2015-2016	Development and certification (under ISO 9001-2015) of an organised Counselling Unit for (migrant) women. Survey to the general public to measure the impact of protection/support measures against Gender Based Violence in Heraklion prefecture, coupled by interviews of local stakeholders. Establishment of MoUs with the Heraklion Bar Association, all migrant communities in Crete, the 7th Health Regional Authority in Crete, and municipalities in Heraklion Prefecture.	Coordinator
<i>Safenet</i>	EA-740	2021-2024	The aim of the project is to create a safety net to address gender-based online violence and support girl victims of violence. The main target groups of the project are school professionals, parents of adolescents and victims of gender-based online violence.	Coordinator



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Nr. of MEMBERS: 75

Nr. of VOLUNTEERS: 45

ORGANIZATION STRUCTURE

The organization is staffed by specialised executives, as follows:

PSYCHOLOGISTS

SOCIAL WORKERS

SOCIOLOGISTS

ECONOMISTS (General Manager, Financial Manager)

ADMINISTRATION

LAWYERS

The Board is comprised (by the founding law) by 12 members and the President of board is elected every 4 years. **Elected President of the Board: Mary Pahiadaki**

POSTAL ADDRESS:

56 Meramvellou, GR-71202, Heraklion

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Projects Coordinator

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